

Day Centres Consultation

(Clients and Carers)



Shropshire Council wants to hear your thoughts. They are planning changes to their Day Services. These services are run by the council.



You can fill out the survey until **26th March 2026**. The council wants to hear from everyone to make sure their activities are good for all.



Your opinion is important. It will help shape the future of these services. Get involved and have your say.





1. How did you find out about this consultation?

Letter from Shropshire Council asking me to participate	<input type="checkbox"/>
Shropshire Council newsroom or website	<input type="checkbox"/>
Shropshire Council email or newsletter	<input type="checkbox"/>
Local media e.g. local newspaper or radio	<input type="checkbox"/>
Local newsletter or via group membership	<input type="checkbox"/>
Social media – Shropshire Council	<input type="checkbox"/>
Social media – Other	<input type="checkbox"/>
From my local councillor	<input type="checkbox"/>
Word mouth e.g. neighbour, friend, family	<input type="checkbox"/>
Other (please specify)	



2. Who is completing this survey?



I go to a Day Centre



I am a carer/ family member



I am a neighbour/ someone
living close to a day centre



I am someone with a personal
interest in day centre services



I am a professional/ a
representative of a group,
forum or organisation

Please note there is a separate survey for professionals
with an interest in day centre services.



Day Centre

3. Which In-house Day Opportunities do you use? Please tick as many as you attend



Abbots Wood
Shrewsbury.



Albert Road
Shrewsbury



Aquamira
Shrewsbury



Avalon
Oswestry.



Greenacres Farm
Baschurch



Helena Lane
Ludlow



Maesbury Metals
Oswestry



Wayfarers
Market Drayton



Wild Team



Day Centre

No, but I use day centres
provided by other
organisations



4. Do you or someone you care for use either of the day centres included in the proposal (Helena Lane or Aquamira)?



Yes

No

5. How do you pay?



Who pays for your time at day opportunities.



I pay, or a family member pays



Shropshire Council



Health (NHS)



I pay for some of the costs



Don't know



Not Applicable



6. Would you like to talk about the proposal to close Helena Lane?



<input type="checkbox"/>	<input type="checkbox"/>
--------------------------	--------------------------

Yes No



Helena Lane



7. How often do you or the person you care for use the day centre?

I don't use this centre	
Daily	
More than once a week	
Once a week	
A few times a month	
Monthly	
Not very often	



8. Which services/activities do you benefit from at Helena Lane?



I don't use this centre

1



Arts and crafts/ Making things

1



Computers and online activities

1



Gardening

1



Exercise and Walking

1



Independent living skills - shopping, finance, cooking



Library

Reading



Going to spaces for
using multiple
senses and times
for relaxation



Visiting shops or
places of interest



Preparation for
employment



Other, please tell us what



9. Would you be badly affected by the proposal to close the Day Centre service at Helena Lane?



No



Yes
I attend
Helena
Lane



Yes
It will affect a
member of my
family or someone
I care for.



Don't
Know



10. If you have answered yes, above, how much will it affect you?



A little
but I / we can
manage it.



A lot



Unsure /
Don't
know



11. Do you agree or disagree with the proposal to close day centre at Helena Lane?



Agree



Disagree



Don't
Know



12. Please share your thoughts on maybe closing Helena Lane.



13. If Helena Lane day centre service does close, how easy would you find it to travel to another day centre or similar?



Very
Easy



Easy



Neither
easy or
difficult



Difficult



Very
difficult



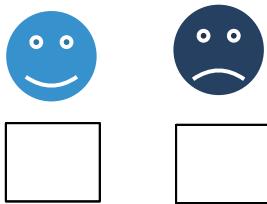
Don't
Know /
Not
applicable



14. Are there any of the services at Helena Lane that you think are needed in Ludlowžbut could be in a different location or by a different service provider?



15. Would you like to answer some questions about the proposal to move the day centre at Aquamira and close the building?



Yes No



Aquamira



1*. How often do you or the person you care for use the day centre?

I don't use this centre	
Daily	
More than once a week	
Once a week	
A few times a month	
Monthly	
Not very often	



17. Which services/activities do you do at Aquamira?



I don't use this centre



Arts and crafts/
Making things



Computers and
online activities



Gardening



Exercise and Walking



Independent living skills -
shopping finance,
cooking



Reading



Going to spaces for
using multiple
senses and times
for relaxation



Visiting shops or
places of interest



Preparation for
employment



Other, please tell us



1, . Would you be badly affected by the proposal to transfer the services at Aquamira to a new location (e.g. Abbots Wood)?



No



Yes
I attend
Aquamira



Yes
It will affect a
member of my
family or someone
I care for.



Don't
Know



% . If you have answered yes, above, how much will it affect you?



A little
but I / we can
manage it.



A lot



Unsure /
Don't
know



2\$. Do you agree or disagree with the proposal to move Aquamira Day Centre to a new location?



Agree



Disagree



Don't
Know



2% Please share your thoughts on moving the service and closing the Aquamira building.



22. Abbots Wood is the first choice for the transfer. There are other day centres, would you like to use services at these other locations?

Abbots Wood – Shrewsbury	<input type="checkbox"/>  <input type="checkbox"/> 	Yes	No
Albert Road – Shrewsbury	<input type="checkbox"/>  <input type="checkbox"/> 	Yes	No
Willow Lodge, Sutton Fram, Shrewsbury	<input type="checkbox"/>  <input type="checkbox"/> 	Yes	No
We Are Champions, Leaton Forest Offices, Shrewsbury	<input type="checkbox"/>  <input type="checkbox"/> 	Yes	No
Condover Day Opportunities, Harlescott Lane, Shrewsbury	<input type="checkbox"/>  <input type="checkbox"/> 	Yes	No

**The Windfall Project, Trinity
Centre, Meole Brace and
Crowmeole Lane**



Yes



No

**Headway, Oxon Business Park,
Shrewsbury**



Yes



No

None of the above



Yes



No



Other, please tell us



2'. If you did not want to transfer to Abbots Wood, how easy would you find it to travel to other day opportunities or another day centre?



**Very
Easy**



Easy



**Neither
easy or
difficult**



Difficult



**Very
difficult**



**Don't
Know /
Not
applicable**



2'. Do you use any other services nearby?



Yes



No

If yes, which ones?

The future of Day Centres and Day Opportunities



2) . What do you think about the amount you pay for the day opportunities you use?



Too little



About right



Too much



2* . Would the move of Aquamira and closure of Helena Lane services might affect you.



Ability to travel to a new location



It wouldn't



A little



A lot



Extended travel time



It wouldn't



A little



A lot



Access to experienced staff



It wouldn't

A little

A lot



Access to one-to-one support and planning



It wouldn't

A little

A lot



Respite



It wouldn't

A little

A lot



Loss of hydrotherapy pool



It wouldn't

A little

A lot



Social/fun



It wouldn't

A little

A lot



2+. How do day opportunities help you?



Making friends and having people to talk to.



Helps a Lot



Ok



Not at all



Don't Know



Becoming more independent



Helps a Lot



Ok



Not at all



Don't Know



Learning new skills



Helps a Lot



Ok



Not at all



Don't Know



Volunteering



Helps a Lot



Ok



Not at all



Don't Know



Finding supported work or employment



Helps a Lot



Ok



Not at all



Don't Know



Spending time in the community



Helps a Lot



Ok



Not at all



Don't Know



Being healthier



Helps a Lot



Ok



Not at all



Don't Know



Being more active



<Ydg
U@h



Ok



Not at all



Don't Know



Being creative



<Ydg
U@h



Ok



Not at all



Don't Know



Improved wellbeing and mental health



<Ydg
U@h



Ok



Not at all



Don't Know



2, . 'Saving money could help meet needs in different ways. Would you be interested in any of the following?'



Joining new groups in the community



Yes



Maybe



No



Access to online resources and information



Yes



Maybe



No



Finding supported work or employment



Yes



Maybe



No



Volunteering opportunities



Yes



Maybe



No



Independent travel training



Yes



Maybe



No



More activities/events at other day centres



Yes



Maybe



No



Trips to swimming pools and/or hydrotherapy elsewhere



Yes



Maybe



No



Trips to leisure centre for activities and membership.



Yes



Maybe



No



More Supported Living accommodation



Yes



Maybe



No



Other forms of respite in the community



Yes



Maybe



No



Finding a PA (Personal Assistant)



Yes



Maybe



No



Receiving Direct Payments.



Yes



Maybe



No



29. Shropshire Council wants to save money and meet needs. If you have any ideas to help, please share them. Your suggestions can help improve services and save money.



3\$. Please share any other thoughts you may have about day opportunities in Shropshire. Your ideas can help improve future services. Think about what you like and what could be better.

About You: Optional Questions



You can skip these questions if you want. They are optional. We do not use this information to identify you.

We collect this information to ensure everyone is included. It helps us check we are fair and serve all community members. Your answers help us improve our services for everyone.



Are you?

Female

Male

Other (e.g.
prefer to
self-
describe)

Prefer
not to
say



What age group are you

?

15 or under

16-24

25-34

35-44

45-54

55-64

65-74

75-84

85+

Prefer not to say



Do you have anillnesses or disabilities that make daily activities hard.

Yes

No

Prefer not to say



If you have a long-term illness or disability, you can tell us about it. You don't have to if you don't want to. This helps us know what you need.

Vision (for example blindness or partial sight)

Hearing (for example deafness or partial hearing)

Mobility (for example walking short distances or climbing stairs)

Dexterity (for example lifting and carrying objects, using a keyboard)

Learning or understanding or concentrating

Memory

Mental health

Stamina or breathing or fatigue

Socially or behaviourally related, such as with autism, attention deficit disorder, or Asperger's syndrome.

Prefer not to say



What is your ethnic background?

Arab	
Asian (Asian British; Bangladeshi Chinese; Indian; Japanese; Pakistani; any other Asian background).	
Black (Black African; Black British; Black Caribbean; any other Black background).	
Mixed (White and Asian; White and Black African; White and Black Caribbean; any other mixed background)	
White (British; Irish; Welsh)	
White (Gypsy, Roma or Irish traveller)	
Other white background e.g. Bulgarian, French, Lithuanian, Polish, Portuguese, White South African, etc.	
Stamina or breathing or fatigue	
Other Ethnic Group	
Prefer not to say or don't know	



Do you follow a religion or have special beliefs?

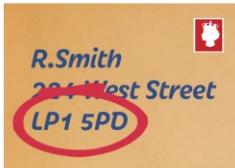
Christian	
Muslim	
Buddhist	
Hindu	
Sikh	
Judaism	
Veganism (as a belief)	
No religion	
Prefer not to say	



Which one of following best describes your working life?

Working full time	
Working part time	
Zero-hour contract	
Self-employed	
Apprenticeship	
Training	
Student	
Retired	
Unemployed	
Other	
Prefer not to say	

We need your postcode to see if we have answers from all over the county. We won't use it to find out who you are.



Postcode:



How will we use your information?



Your survey answers are anonymous. This means no one can tell who you are. We use your answers to help make decisions. Only Shropshire Council will see the survey data.



We will not share your data with other groups. We will only publish answers that do not show who you are. Your answers are stored safely and follow Shropshire Council's rules.

We follow data protection laws like GDPR. This keeps your personal information safe. To learn more about your data rights, visit Shropshire Council's privacy policy online.
www.shropshire.gov.uk/privacy



Thank you for taking the time to complete this survey

How do you return the completed survey?

FREEPOST

If you have been sent a stamped addressed envelope, please return the complete survey in this.

If not, please return your completed survey using one of the following:



Tell Us, Feedback and Insight Team
Shropshire Council,
The Guildhall
Frankwell Quay,
Shrewsbury
Shropshire
SY3 8HQ



TellUs@shropshire.gov.uk



If you need any help, please telephone:
0345 678 9000



**Please return by the 26th March
2026**