

# Day Centres Consultation

## (Clients and Carers)



Shropshire Council wants to hear your thoughts. They are planning changes to their Day Services. These services are run by the council.



You can fill out the survey until **26<sup>th</sup> March 2026**. The council wants to hear from everyone to make sure their activities are good for all.



**Your opinion is important. It will help shape the future of these services. Get involved and have your say.**





## 1. How did you find out about this consultation?

Letter from Shropshire Council asking me to participate	<input type="checkbox"/>
Shropshire Council newsroom or website	<input type="checkbox"/>
Shropshire Council email or newsletter	<input type="checkbox"/>
Local media e.g. local newspaper or radio	<input type="checkbox"/>
Local newsletter or via group membership	<input type="checkbox"/>
Social media – Shropshire Council	<input type="checkbox"/>
Social media – Other	<input type="checkbox"/>
From my local councillor	<input type="checkbox"/>
Word mouth e.g. neighbour, friend, family	<input type="checkbox"/>
Other (please specify)	



## 2. Who is completing this survey?



I go to a Day Centre

☐

I am a carer/ family member

☐

I am a neighbour/ someone living close to a day centre

☐

Day Centre

I am someone with a personal interest in day centre services

☐

I am a professional/ a representative of a group, forum or organisation

☐

Please note there is a separate survey for professionals with an interest in day centre services.



### 3. Which In-house Day Opportunities do you use?

Please tick as many as you attend



Abbots Wood  
Shrewsbury.

☐

Albert Road  
Shrewsbury

☐

Aquamira  
Shrewsbury

☐

Avalon  
Oswestry.

☐

Greenacres Farm  
Baschurch

☐

Helena Lane  
Ludlow

☐



Maesbury Metals  
Oswestry

☐

Wayfarers  
Market Drayton

☐

Wild Team

☐

No, but I use day centres  
provided by other  
organisations

☐

**4. Do you or someone you care for use either of the day centres included in the proposal (Helena Lane or Aquamira)?**

☐

Yes

☐

No





## 5. How do you pay?

Who pays for your time at day opportunities.



I pay, or a family member pays

☐

Shropshire Council

☐

Health (NHS)

☐

I pay for some of the costs

☐

Don't know

☐

Not Applicable

☐



**6. Would you like to talk about the proposal to close Helena Lane?**


☐

**Yes**


☐

**No**



**Helena Lane**



**7. How often do you or the person you care for use the day centre?**

<b>I don't use this centre</b>	
<b>Daily</b>	
<b>More than once a week</b>	
<b>Once a week</b>	
<b>A few times a month</b>	
<b>Monthly</b>	
<b>Not very often</b>	



## 8. Which services/activities do you benefit from at Helena Lane?



I don't use this centre

☐

Arts and crafts/  
Making things

☐

Computers and  
online activities

☐

Gardening

☐

Exercise and Walking

☐

Independent living skills -  
shopping finance,  
cooking

☐





Reading

☐

Going to spaces for  
using multiple  
senses and times  
for relaxation

☐

Visiting shops or  
places of interest

☐

Preparation for  
employment

☐

Other, please tell us what



**9. Would you be badly affected by the proposal to close the Day Centre service at Helena Lane?**

☐

**No**

☐

**Yes  
I attend  
Helena  
Lane**

☐

**Yes  
It will affect a  
member of my  
family or someone  
I care for.**

☐

**Don't  
Know**



**10. If you have answered yes, above, how much will it affect you?**

☐

**A little  
but I / we can  
manage it.**

☐

**A lot**

☐

**Unsure /  
Don't  
know**



**11. Do you agree or disagree with the proposal to close day centre at Helana Lane?**

☐

**Agree**

☐

**Disagree**

☐

**Don't  
Know**



**12. Please share your thoughts on maybe closing Helena Lane.**



**13. If Helena Lane day centre service does close, how easy would you find it to travel to another day centre or similar?**

☐

**Very Easy**

☐

**Easy**

☐

**Neither easy or difficult**

☐

**Difficult**

☐

**Very difficult**

☐

**Don't Know / Not applicable**



**14. Are there any of the services at Helena Lane that you think are needed in Ludlow but could be in a different location or by a different service provider?**



**15. Would you like to answer some questions about the proposal to move the day centre at Aquamira and close the building?**


☐

**Yes**


☐

**No**



**Aquamira**



**1\* . How often do you or the person you care for use the day centre?**

<b>I don't use this centre</b>	
<b>Daily</b>	
<b>More than once a week</b>	
<b>Once a week</b>	
<b>A few times a month</b>	
<b>Monthly</b>	
<b>Not very often</b>	



## 17. Which services/activities do you do at Aquamira?



I don't use this centre

☐

Arts and crafts/  
Making things

☐

Computers and  
online activities

☐

Gardening

☐

Exercise and Walking

☐

Independent living skills -  
shopping finance,  
cooking

☐





Reading

☐

Going to spaces for  
using multiple  
senses and times  
for relaxation

☐

Visiting shops or  
places of interest

☐

Preparation for  
employment

☐

Other, please tell us



1, . Would you be badly affected by the proposal to transfer the services at Aquamira to a new location (e.g. Abbots Wood)?

☐

No

☐

Yes  
I attend  
Aquamira

☐

Yes  
It will affect a  
member of my  
family or someone  
I care for.

☐

Don't  
Know



% . If you have answered yes, above, how much will it affect you?

☐

A little  
but I / we can  
manage it.

☐

A lot

☐

Unsure /  
Don't  
know



**2\$. Do you agree or disagree with the proposal to move Aquamira Day Centre to a new location?**

☐

**Agree**

☐

**Disagree**

☐











**Don't  
Know**









**2% Please share your thoughts on moving the service and closing the Aquamira building.**



**22. Abbots Wood is the first choice for the transfer. There are other day centres, would you like to use services at these other locations?**

<b>Abbots Wood – Shrewsbury</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="1010 560 1102 638" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1214 560 1307 638" type="checkbox"/>  <b>No</b> </div> </div>
<b>Albert Road – Shrewsbury</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="1010 911 1102 990" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1214 911 1307 990" type="checkbox"/>  <b>No</b> </div> </div>
<b>Willow Lodge, Sutton Fram, Shrewsbury</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="1026 1276 1118 1355" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1230 1276 1323 1355" type="checkbox"/>  <b>No</b> </div> </div>
<b>We Are Champions, Leaton Forest Offices, Shrewsbury</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="1026 1641 1118 1720" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1230 1641 1323 1720" type="checkbox"/>  <b>No</b> </div> </div>
<b>Condoover Day Opportunities, Harlescott Lane, Shrewsbury</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="1026 1964 1118 2042" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1230 1964 1323 2042" type="checkbox"/>  <b>No</b> </div> </div>

<b>The Windfall Project, Trinity Centre, Meole Brace and Crowmeole Lane</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="986 230 1082 311" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1190 230 1289 311" type="checkbox"/>  <b>No</b> </div> </div>
<b>Headway, Oxon Business Park, Shrewsbury</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="986 566 1082 647" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1190 566 1289 647" type="checkbox"/>  <b>No</b> </div> </div>
<b>None of the above</b>	<div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">   <input data-bbox="986 913 1082 994" type="checkbox"/>  <b>Yes</b> </div> <div style="text-align: center;">   <input data-bbox="1190 913 1289 994" type="checkbox"/>  <b>No</b> </div> </div>



Other, please tell us



**2' . If you did not want to transfer to Abbots Wood, how easy would you find it to travel to other day opportunities or another day centre?**


☐

**Very Easy**


☐

**Easy**


☐

**Neither easy or difficult**


☐

**Difficult**


☐

**Very difficult**


☐

**Don't Know / Not applicable**



**2( . Do you use any other services nearby?**


☐

**Yes**


☐

**No**

**If yes, which ones?**



# The future of Day Centres and Day Opportunities



**2) . What do you think about the amount you pay for the day opportunities you use?**

☐

**Too little**

☐

**About right**

☐

**Too much**



**2\* . Would the move of Aquamira and closure of Helena Lane services might affect you.**



**Ability to travel to a new location**

☐

**It wouldn't**

☐

**A little**

☐

**A lot**



**Extended travel time**

☐

**It wouldn't**

☐

**A little**

☐

**A lot**



Access to  
experienced staff

☐

It  
wouldn't

☐

A little

☐

A lot



Access to one-to-  
one support and  
planning

☐

It  
wouldn't

☐

A little

☐

A lot



Respite

☐

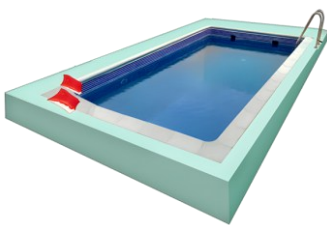
It  
wouldn't

☐

A little

☐

A lot



Loss of  
hydrotherapy pool

☐

It  
wouldn't

☐

A little

☐

A lot



Social/fun

☐

It  
wouldn't

☐

A little

☐

A lot



## 2+. How do day opportunities help you?



Making friends  
and having people  
to talk to.

☐

Helps  
a Lot

☐

Ok

☐

Not at  
all

☐

Don't  
Know



Becoming more  
independent

☐

Helps  
a Lot

☐

Ok

☐

Not at  
all

☐

Don't  
Know



Learning new  
skills

☐

Helps  
a Lot

☐

Ok

☐

Not at  
all

☐

Don't  
Know



Volunteering

☐

Helps  
a Lot

☐

Ok

☐

Not at  
all

☐

Don't  
Know



Finding supported  
work or  
employment

☐

Helps  
a Lot

☐

Ok

☐

Not at  
all

☐

Don't  
Know



Spending time in the community

☐

Helps a Lot

☐

Ok

☐

Not at all

☐

Don't Know



Being healthier

☐

Helps a Lot

☐

Ok

☐

Not at all

☐

Don't Know



Being more active

☐

Helps a Lot

☐

Ok

☐

Not at all

☐

Don't Know



Being creative

☐

Helps a Lot

☐

Ok

☐

Not at all

☐

Don't Know



Improved wellbeing and mental health

☐

Helps a Lot

☐

Ok

☐

Not at all

☐

Don't Know



2, . 'Saving money could help meet needs in 'U different way. Would you be interested in any of the following?'



Joining new groups in the community

☐

Yes

☐

Maybe

☐

No



Access to online resources and information

☐

Yes

☐

Maybe

☐

No



Finding supported work or employment

☐

Yes

☐

Maybe

☐

No



Volunteering opportunities

☐

Yes

☐

Maybe

☐

No



Independent travel  
training

☐

Yes

☐

Maybe

☐

No



More activities/events  
at other day centres

☐

Yes

☐

Maybe

☐

No



Trips to swimming  
pools and/or  
hydrotherapy  
elsewhere

☐

Yes

☐

Maybe

☐

No



Trips to leisure centre  
for activities and  
membership.

☐

Yes

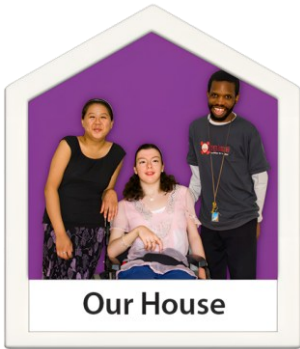
☐

Maybe

☐

No





More Supported  
Living  
accommodation

☐

Yes

☐

Maybe

☐

No



Other forms of respite  
in the community

☐

Yes

☐

Maybe

☐

No



Finding a PA  
(Personal Assistant)

☐

Yes

☐

Maybe

☐

No



Receiving Direct  
Payments.

☐

Yes

☐

Maybe

☐

No



**29. Shropshire Council wants to save money and meet needs. If you have any ideas to help, please share them. Your suggestions can help improve services and save money.**

A large, empty, rounded rectangular box with a black border, intended for writing suggestions or ideas.



**3\$. Please share any other thoughts you may have about day opportunities in Shropshire. Your ideas can help improve future services. Think about what you like and what could be better.**

A large, empty rectangular area with rounded corners and a black border, intended for writing responses to the survey question.

## About You: Optional Questions



You can skip these questions if you want. They are optional. We do not use this information to identify you.

We collect this information to ensure everyone is included. It helps us check we are fair and serve all community members. Your answers help us improve our services for everyone.



**Are you?**

☐

**Female**

☐

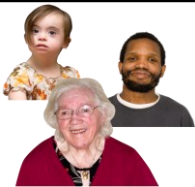
**Male**

☐

**Other (e.g.  
prefer to  
self-  
describe)**

☐

**Prefer  
not to  
say**



**What age group are you** ?

<b>15 or under</b>	
<b>16-24</b>	
<b>25-34</b>	
<b>35-44</b>	
<b>45-54</b>	
<b>55-64</b>	
<b>65-74</b>	
<b>75-84</b>	
<b>85+</b>	
<b>Prefer not to say</b>	



**Do you have any illnesses or disabilities that make daily activities hard.**

☐

**Yes**

☐

**No**

☐

**Prefer not to say**



**If you have a long-term illness or disability, you can tell us about it. You don't have to if you don't want to. This helps us know what you need.**

Vision (for example blindness or partial sight)	
Hearing (for example deafness or partial hearing)	
Mobility (for example walking short distances or climbing stairs)	
Dexterity (for example lifting and carrying objects, using a keyboard)	
Learning or understanding or concentrating	
Memory	
Mental health	
Stamina or breathing or fatigue	
Socially or behaviourally related, such as with autism, attention deficit disorder, or Asperger's syndrome.	
Prefer not to say	



## What is your ethnic background?

Arab	
Asian (Asian British; Bangladeshi Chinese; Indian; Japanese; Pakistani; any other Asian background).	
Black (Black African; Black British; Black Caribbean; any other Black background).	
Mixed (White and Asian; White and Black African; White and Black Caribbean; any other mixed background)	
White (British; Irish; Welsh)	
White (Gypsy, Roma or Irish traveller)	
Other white background e.g. Bulgarian, French, Lithuanian, Polish, Portuguese, White South African, etc.	
Stamina or breathing or fatigue	
Other Ethnic Group	
Prefer not to say or don't know	





**Do you follow a religion or have special beliefs?**

Christian	
Muslim	
Buddhist	
Hindu	
Sikh	
Judaism	
Veganism (as a belief)	
No religion	
Prefer not to say	



**Which one of following best describes your working life?**

Working full time	
Working part time	
Zero-hour contract	
Self-employed	
Apprenticeship	
Training	
Student	
Retired	
Unemployed	
Other	
Prefer not to say	

**We need your postcode to see if we have answers from all over the county. We won't use it to find out who you are.**



Postcode:



## How will we use your information?



Your survey answers are anonymous. This means no one can tell who you are. We use your answers to help make decisions. Only Shropshire Council will see the survey data.



We will not share your data with other groups. We will only publish answers that do not show who you are. Your answers are stored safely and follow Shropshire Council's rules.

We follow data protection laws like GDPR. This keeps your personal information safe. To learn more about your data rights, visit Shropshire Council's privacy policy online. [www.shropshire.gov.uk/privacy](http://www.shropshire.gov.uk/privacy)



**Thank you for taking the time to complete this survey**

# How do you return the completed survey?



If you have been sent a stamped addressed envelope, please return the complete survey in this.

**If not, please return your completed survey using one of the following:**



Tell Us, Feedback and Insight Team  
Shropshire Council,  
The Guildhall  
Frankwell Quay,  
Shrewsbury  
Shropshire  
SY3 8HQ



[TellUs@shropshire.gov.uk](mailto:TellUs@shropshire.gov.uk)



If you need any help, please telephone:

0345 678 9000



**Please return by the 26<sup>th</sup> March  
2026**